



# SERVICE MANUAL

NOMBRE DEL ESTABLECIMIENTO:

**HOTEL CAMPOMAR PLAYA \*\*\***

Nº RTA

**H/CA/00385**

## **MAIN SERVICES:**

- Swimming pool
- Restaurant
- Bar
- 24-hour reception
- Garden
- Terrace
- Non-smoking rooms
- Family rooms
- Air conditioning
- Wi-Fi
- Pets allowed (check policy)

## **ROOM AMENITIES:**

- Clothes rack
- Wastebaskets
- Air conditioning
- Wardrobe
- Power outlet near the bed
- Pillow (non-feather)
- Private bathroom
- Toilet paper
- Hairdryer
- Shower
- Flat-screen TV
- Bed linen
- Towels
- Full-length mirror
- Notepad
- Pen
- Desk
- Table
- Chair

## **ROOM AMENITIES (On request):**

- Cots or children's beds
- Wake-up service
- Telephone
- International power outlets
- Minibar

## **SAFETY MEASURES:**

- Staff follows all safety protocols as directed by local authorities.
- Health checks are available for guests.
- First aid kits available.
- Thermometers provided to guests by the property.

**CLEANING AND DISINFECTION:**

- Use of effective cleaning products against coronavirus.
- Bed linen, towels, and laundry washed according to local authority guidelines.
- Accommodation disinfected after each stay.
- Guests can opt out of cleaning service during their stay.

**FOOD AND DRINK SAFETY:**

- All plates, glasses, cutlery, and other tableware have been sanitized.
- Take-away breakfast containers available.

**FOOD & DRINK:**

- On-site café
- Packed lunches
- Vending machine (drinks)
- Sun loungers/beach chairs
- Sun umbrellas

**TRANSPORT:**

- Car rental

**RECEPTION SERVICES:**

- Concierge service
- Tour desk
- Luggage storage

**COMMON AREAS:**

- Outdoor furniture
- Terrace / sun terrace
- Shared lounge / TV area

**FAMILY ENTERTAINMENT AND SERVICES:**

- Board games / puzzles

**CLEANING SERVICES:**

- Dry cleaning
- Ironing service
- Laundry service

**BUSINESS FACILITIES:**

- Meeting / banquet facilities
- Fax / photocopying

**MISCELLANEOUS:**

- Designated smoking area
- Facilities for disabled guests
- Heating

**SECURITY:**

- CCTV in common areas
- CCTV outside the property
- Fire extinguishers
- Safe